

GENERAL INFORMATION

HOTEL NAME	NUMA KONAktePE HOTEL		Year of Opening	1997
Classification	4 Stars Hotel		Renovations	2019 - Lobby Area, Main Restaurant, Room Doors & Floors, Animation Stage, Bars.
Acreage	10.000 m ²		Concept	All Inclusive
Address	Mustafa Mürvet Alaettinoğlu Lisesi Yanı Konaklı - ALANYA		Total of Rooms	225
Telephone	+90 242 565 17 17		Total of Beds	498
Web Page	www.numahotels.com		Conditioning	24 Hours - VRV
E Mail Addresses	General	info@numakonaktepe.com	Floor	A Blok 6, B Blok 5
	Sales	sales@numahotels.com	Elevator	A Blok 2, B Blok 1
	Reservation	reservation@numahotels.com	Pets	Not Allowed
	Accounting	muhasebe@numakonaktepe.com	Internet Access	Free Wi-fi connections in all rooms and general area
	Front Office	fom@numakonaktepe.com	Credit Card	Visa, Mastercard
Transportation	Taxi, Minibus, Bus		Check In Time	14.00
Speaking Languages	Turkish, English, German, Russian		Check Out Time	12.00
Beach	Sand and Gravel		Voltage	220 V
Certified Documents	Sustainable Tourism Verification - 1st Tier, 22000 Food Safety, Blue Flag Certificate, Zero Waste Certificate, Safe Tourism Certificate			

DISTANCES

Antalya Airport - AYT	116 km.	Nearest City / Town	Alanya - 12 km., Konaklı - 1 km.	
Gazipasa Airport - GZP	54 km.	Shopping Center	Konaklı 1 km., Alanya - 12 km.	
Historical Places	Alanya Castle - 12 km., Red Tower - 12 km., Aspendos Theatre - 84 km., Sapadere Canyon - 55 km.		Hospital	Alanya - 12 km.
Cable Car	Alanya - 10 km., Tahtalı - 181 km.		Sea Park	9 km.
Horse Farm	51 km.	Rafting	Köprülü Canyon - 115 km.	

POOL & AQUAPARK

Relax Pool is an adult pool. Under 16 years old guest can not use that pool.

NAME of POOL & AQUAPARK	OUTDOOR	INDOOR	NUMBER of SLIDES	DEPTH cm	AREA m ²	SERVICE HOURS
Main Pool	√			140	250	10.00 - 18.00
Main Pool - Kids	√			40	15	10.00 - 18.00
Main Aquapark	√		2	110	45	10.00 - 12.30 14.00 - 16.00
Relax Pool +16	√			140	55	10.00 - 20.00
Beach Pool	√			140	55	10.00 - 18.00
Beach Kids Aquapark	√		3	35	81	10.00 - 18.00
Indoor Pool		√		140	78	10.00 - 18.00



Every summer is a new story

ACCOMODATION

At all Room Types: Free Wi-Fi Internet, Hair Dryer, Direct Phone Line in Room, Satellite TV Broadcasting, Music Channels on SAT, Special Bathroom Set Up, Safe Box (paid), Ceramic Floor, Key System with Card, Wardrobe, Space for Luggages, Make Up Desk & Chair.

Room cleaning and room towel changing (if necessary) is everyday. Bed linen and sheet changing is every 3rd day.

On arrival day minibar is filled just with water. The next day minibar is refilled just with water. Tea and coffee are renewed everyday one time.

Tea & Coffee Set Up, Kettle.

ROOM TYPE		STANDARD	FAMILY ROOM	TERRACE FACING POOL
Total Room	225	188	23	14
ROH	23	0	23	0
Land View	129	129	0	0
Pool View	49	35	0	14
Sea View	24	24	0	0
Minimum Capacity		1	1	1
Maximum Capacity		2+2 / 3+1	2+2 / 3+1 /4	3
m²		23 - 26 m ²	35 - 40 m ²	23 - 26 m ²
With 2 Bedrooms			√	
With 1 Bedroom		√		√
Number of Balcony		1	1	1
Special Terrace				√
Number of WC / Bathroom		1	1	1
Shower		√	√	√
Coach or Sofa or Armchair			√	
Minibar		√	√	√
1 LED TV		√	√	√
Split Air Condition		√	√	√

SPECIAL PACKAGE CONCEPTS

Standard Sea View is given to Honeymoon bookings, upon to availability.

Breakfast Service to the room is 1 time and reservation required by guest relation department.

SPECIAL PACKAGE CONCEPT	HONEYMOON	REPEAT GUEST	BIRTHDAY	ANNIVERSARY
Fruit Basket	√	√	√	√
Wine	√	√	√	√
Fast Check In	√	√		√
Room Decoration On Arrival Date	√			
Door Decoration Till Departure Date	√			
Upgrade to Sea View Room	√			
Celebrating Card		√	√	√
Breakfast Service to the Room (Reservation Required)	√			
%20 Discount at SPA Center	√			√



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FOOD SERVICES

There is 1 Main Restaurant and 2 Snack Restaurants.

Breakfast, lunch and dinner services at Main Restaurant are with open buffet form.

Pizza service at beach snack and gozleme service are not on service once a week.

NUMA HOTELS reserve the rights to make any changes or corrections or improvements to the information and/or to the products and/or services described in such given informations at any time without informing.

FOOD SERVICE	SERVICE HOURS	LOCATION of SERVICE	SERVICE TYPE	CAPACITY	
				INDOOR	OUTDOOR
Breakfast	07.30 - 09.30	Main Restaurant	Open Buffet	200	250
Late Breakfast	09.30 - 10.00	Main Restaurant	Open Buffet	200	250
Lunch	12.30 - 14.00	Main Restaurant	Open Buffet	200	250
Dinner	18.30 - 21.00	Main Restaurant	Open Buffet	200	250
Snack	12.00 - 16.00	Beach Snack	Snack	-	120
	10.00 - 13.00	Pool Snack	Snack	-	-
	14.00 - 16.00				
Patisserie	12.00 - 18.30	Patisserie	Variety of Pastry	20	-
Fruit & Ice Cream	15.00 - 17.00	Pool Snack	-	-	-
Gozleme	10.00 - 15.00	Pool Snack	-	-	-
Night Soup	23.00 - 00.00	Main Restaurant	-	200	250

BEVERAGE SERVICES

Included Beverages in the Concept: Some kinds of Local Alcoholic and Local Nonalcoholic Beverages.	LOCATION of SERVICE	SERVICE HOURS	CONCEPT
All champagne, VSOP, XO, other premium vodka, import & local wines which are older than 12 y.o.; fresh fruit juices, Turkish coffee are not in concept, all of these are with extra charge. There is not any bottled beverage service in the hotel. All bottled beverages are with extra charge.	Service Bar	12.30 - 14.00 18.30 - 21.00	All Inclusive
	Pool Bar	10.00 - 00.00	All Inclusive
Service Bar is just on serve at open buffet lunch & dinner time.	Beach Bar	10.00 - 18.00	All Inclusive
Alcoholic beverages are not served for guests under 18 years old according to TPC code 194/1.	Relax Bar	10.00 - 00.00	All Inclusive



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MINI CLUB

Mini Club is open from 10.00 till 12.00 and from 14.30 till 17.00. Mini Club is closed every Sundays.

Mini Club service is for children between 04 till 11 years old.

Children between 0 - 3 years old can participate in the activities with a parent.

There are kids games with kinds of themes, educational & instructive activities, painting, daily sport activities, playground and mini disco without paying any fee.

ACTIVITIES

UNPAID				PAID		
Day Time Animations	Yoga	Beachvolley	Boccia	Banana	All SPA Services	
Evening Shows	Live Music	Morning Gym	Table Tennis	Jet Ski	Turkish Bath	Foam Massage
Theme Nights	Pool Games	Water Gym	Dart	Parasailing	Peeling	
Special Performances		Waterball	Fitness Center			

OTHER SERVICES

Beach Towel changing is 1 time in a day. Getting clean towel and delivering dirty towel are between 08.00 - 09.00. Beach Towel service is doing by SPA Center.

UNPAID			PAID	
Some Local Beverages	Wi-Fi Internet	Pool Sunbeds	Doctor Service (Between 09.00-18.00)	
Package Concepts	Baby Highchairs	Pool Umbrella	Private Wine & Champagne	Import Beverages
Beach Towel & Changing (with card)		Beach Sunbeds	Fresh Fruit Juices	Premium Beverages
		Beach Umbrella	Turkish Coffee	Bottled Beverages
			Safe Box in Room	Airport Transfers
			Late Check Out by Room	Car Rental
			Laundry Services	Shopping Center
			Dry Cleaning Services	Hairdresser

IMPORTANT NOTES

Hotel guest should use ARM BANDS while their staying at hotel.

The guests who have food allergy should need applying to guest relation or front office to fill in "Food Allergen Notification Form".

Bars, Beach Area and Aquaparks will be open according to weather conditions at the beginning and ending seasons.

Alcoholic beverages are not served for guests under 18 years old according to TPC code 194/1.

According to law number 4207 closed areas such as rooms, restaurants, lobby etc; smoking, using electronic cigarettes & waterpipe & all tobacco products are prohibited.

The services and hours can be changed accordings to seasons and weather conditions.

Agency should take a confirmation about knowledges of hotel before publishing catalogs or printing any documents. Hotel can not be held responsible about any incorrect informations given by agency.

According to dress code prossedure; guests can not enter restaurants with shorts, swimming dresses or wet clothes.

Hotel has rights to change or remove any services, times and other informations on that Fact Sheet without any information to 3rd parts.